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THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Application of :
Kalle Ahmavaara :
Serial No. 10/019,745 :
Filed: May 9, 2002 :
For: SERVICE MANAGEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Sir:

Applicant submits herewith references of which he is aware, which he believes may be material to the examination of this application and which he may have a duty to disclose in accordance with 37 CFR 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 CFR 1.56, it is not intended to constitute an admission that any document referred to herein is "prior art" for this invention unless specifically designated as such.

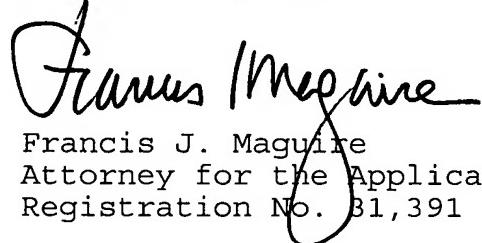
I hereby certify that this correspondence is being deposited today with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. 1450, Alexandria, VA 22313-1450.

Marilyn O'Connell
Marilyn O'Connell
February 2, 2005
Date

In accordance with 37 CFR 1.97(g), the filing of this Information Disclosure Statement should not be construed to mean that a search has been made or that no other material information as defined under 37 CFR 1.56(a) exists.

The enclosed references have been cited by the Examiner in an Official Action on the Japanese application corresponding to this patent application. Also enclosed is a Form PTO-1449 listing the cited references.

Respectfully submitted,


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January 31, 2005
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			915-418	10/019,745
		INFORMATION DISCLOSURE STATEMENT BY APPLICANT	APPLICANT	
		Kalle Ahmavaara		
		(Use several sheets if necessary)	FILING DATE	GROUP
		(37 CFR 1.98(b))	May 9, 2002	2682

U.S. PATENT DOCUMENTS

FOREIGN PATENT DOCUMENTS

OTHER DOCUMENTS (Including Author, Title, Date, Relevant Pages, Place of Publication)

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609;
Draw line through citation if not in conformance and not considered. Include copy of this form with
next communication to applicant.